



Briefing Paper for HCC Scrutiny Committee 20 February 2020

Background

NHS Continuing Healthcare (NHS CHC) means a package of ongoing care that is arranged and funded solely by the NHS where the individual has been assessed and found to have a “primary health need”. Such care is provided to an individual aged 18 or over, to meet health and associated social care needs that have arisen as a result of disability, accident or illness.

The “primary Health need” concept was developed by the Sec of State for Health to assist in deciding when an individual’s primary need is for healthcare rather than social care. To determine whether an individual has a primary health need, there is an assessment process, which is detailed in The National Framework (revised October 2018). Where an individual is assessed as having a “primary health need” they become eligible for CHC.

NHS CHC is fundamentally a “whole system” issue requiring leadership across and within statutory agencies in order to ensure that the needs of individuals who might have a primary health need are properly assessed and addressed. These individuals are, by definition, some of the most vulnerable in our society and it is vital that systems deliver a person-centred approach to the variety of situations that NHS CHC encompasses. Strong system leadership is therefore critical to the successful implementation of the national framework. The CCG have continued to build strong relationships with Herefordshire County Council colleagues and continue to welcome partnership working.

Update

This report seeks to provide assurance to the Council Scrutiny Committee by way of the updated position regarding NHS Continuing Healthcare with particular reference to Key Performance Indicators which are set by NHS England.

- Following a referral to the CCG a decision regarding eligibility should be made within 28 days.

Key Performance Indicators

NHS

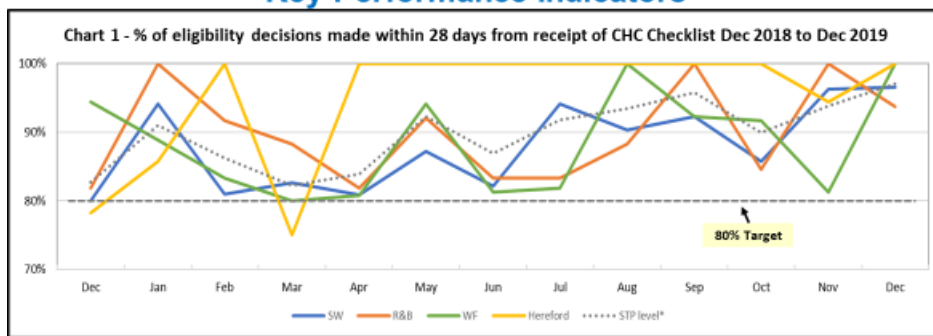


Table 1 - Percentage of eligibility decisions made within 28 days from receipt of CHC Checklist December 2018 to December 2019

2018/19	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SW	80.00%	94.12%	80.95%	82.61%	80.85%	87.18%	82.14%	94.12%	90.32%	92.31%	85.71%	96.30%	96.55%
R&B	81.82%	100%	91.67%	88.24%	81.82%	92.13%	83.33%	83.33%	88.24%	100%	84.62%	100%	93.75%
WF	94.44%	88.89%	83.33%	80.00%	80.77%	94.12%	81.25%	81.82%	100%	92.31%	91.67%	81.25%	100%
Hereford	78.26%	85.71%	100%	75.00%	100%	100%	100%	100%	100%	100%	100%	94.44%	100%
STP level	82.75%	91.01%	86.20%	82.22%	83.93%	92.23%	86.90%	91.75%	93.42%	95.77%	89.89%	93.83%	97.10%

- Target is greater or equal to 80%
- Performance below target is highlighted in red.

Continuing Healthcare Quality & Performance Dataset December 2019

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- No more than 15% of assessments should take place in the acute hospital setting however in reality the expectation is that no assessments are undertaken in this setting in order for the individual to have time to recover from their acute episode of care.

Key Performance Indicators

NHS

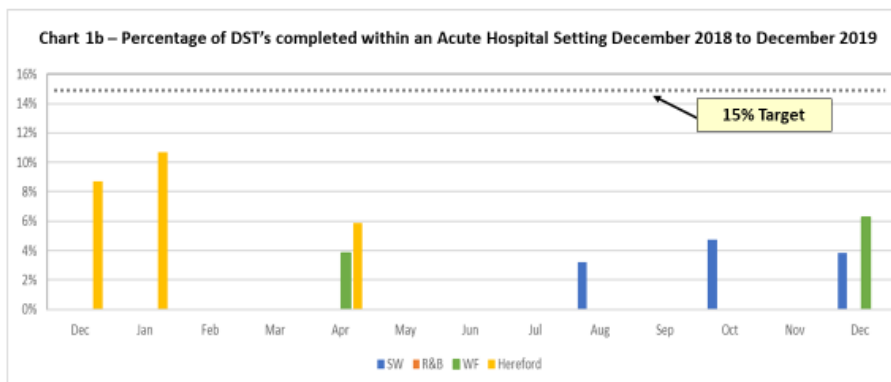


Table 1a - Percentage of DST's completed within an Acute Hospital Setting Dec 2018 to Dec 2019

2018/19	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SW	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	3.23%	0.00%	4.76%	0.00%	3.85%
R&B	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
WF	0.00%	0.00%	0.00%	0.00%	3.85%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	6.25%
Hereford	8.70%	10.71%	0.00%	0.00%	5.88%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

- The 15% target has been met for the last has been undertaken in an Acute setting in the last 13 months for both Worcestershire or Herefordshire CCGs.

Continuing Healthcare Quality & Performance Dataset December 2019

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- All appropriately completed NHS Continuing Healthcare Fast track applications should be accepted by the CCG.

Herefordshire CHC Activity

NHS

CHC Eligible Snapshot Statistic

Quarter 3		
Total Case Load	Total CHC	Total CHC %
671	104	15.50 %

Fast Track referral data

	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Average per month
Total FT referrals received	36	43	43	22	42	28	33	39	37	34	357	35.7
Total FT Approved	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Fast Track Length of Stay (LOS)

	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average
ALoS	43	39	35	23	53	39	38	25	28	18	34.1
		Quarter 1			Quarter 2			Quarter 3			
Quarter ALoS	43	32.33			43.33			23.66			35.58

It should also be noted that in line with the guidance set out in the revised National Framework for NHS Continuing Healthcare funding, the purpose of the 3 month and 12 month CHC review is to focus on reviewing the package of care that is in place for the individual and only when there is a change in clinical need which may impact on CHC eligibility, will a review of CHC eligibility take place.

In view of the merger between that Worcestershire and Herefordshire CCG's the NHS Continuing Healthcare teams across both counties are working closely together to align systems and process with a view to improving the service that is delivered to all patients. This includes reviewing the data that we gather as part of the CHC scrutiny process which is overseen by the CCG monthly Quality and Performance meeting.

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